

## **Agreement for Participation in TeenEagle English Competitions**

### Introduction:

TeenEagle, a globally recognised entity conducting English competitions, in collaboration with Volcano Marketing, offers comprehensive participation packages to Participants, including parents and teachers who seek to enrol students in TeenEagle's English competitions.

This agreement outlines the terms and conditions governing participation in TeenEagle's English competitions, facilitated by Volcano Marketing. By enrolling in the competition, participants acknowledge and agree to comply with the provisions stated herein.

### 1. Package Inclusions:

UK Package Price: £3850

1.1 The package price for the UK competition is £3850, also payable in three instalments as £3990.

1.2 These prices are valid until 30th April 2025. After this date, a supplementary fee of £350 shall apply to all bookings.

1.3 Participants are encouraged to confirm their bookings before the deadline to secure the current package prices. Any bookings made after 30th April 2025 will be subject to the additional fee.

1.4 Volcano Marketing's English competition packages include:

Visa facilitation

Flight tickets

Travel Insurance

Team leader expenses

Accommodation

Meals

City excursions

TeenEagle English competition registration

1.5 Duration Limitation: Accommodation, meals, and city excursions are only applicable during the TeenEagle competition.

1.6 If participants extend their stay beyond the competition period, they will be responsible for covering additional expenses.

1.7 Group Pricing and Additional Charges:

The package price is based on a minimum group size of 10 students. If the group size is:

7 to 9 students: Each participant pays an additional £300.

4 to 6 students: Each participant pays an additional £500.

1 to 3 students: Each participant pays an additional £1050.

1.8 School Payments: If a school is sponsoring a participant's package fee, the school must complete the payment before the student's visa application. Any delays in payment may result in additional charges or cancellation of services.

2. Payment Methods:

2.1 Payment for the competition package must be made through the partner link provided by TeenEagle. TeenEagle is not responsible for flight tickets, visa applications, or any related travel arrangements.

2.2 Accepted payment methods:

Partner Link: All transactions must be processed through the designated TeenEagle link: [app.teeneagle.org](https://app.teeneagle.org).

Alternative Payment Methods: Subject to the written agreement between the parties.

2.3 All payments must be made in GBP (£). Any currency conversion fees or transaction charges are the participant's responsibility.

2.4 Volcano Marketing reserves the right to update accepted payment methods, with due notice to participants.

2.5 The total price of £3990 can be paid in three instalments.

3. Refund Policies:

3.1 If a participant cancels after purchase, £1000 is non-refundable.

3.2 If a visa application is refused, £700 is non-refundable.

3.3 If flight expenses exceed £1000, the participant must pay the difference.

3.4 Once flight tickets, visa-related expenses, and team leader costs have been paid, these expenses are not refundable. This is in addition to the £1000 non-refundable amount.

#### 4. Flight Ticket Details:

4.1 Flights will be booked from major cities only.

4.2 Volcano Marketing will determine the departure location.

4.3 If flight costs exceed £1000, participants will be informed of the extra amount due.

4.4 Participants must cover all transportation expenses outside of the package and be present in the departure city at least one day before departure.

#### 5. Visa Procedures:

5.1 Volcano Marketing assists in document preparation and the visa application process.

5.2 Volcano Marketing is not responsible for embassy decisions regarding visa approvals or refusals.

5.3 Volcano Marketing will provide:

A support letter was prepared by the school administration.

Flight booking documentation for visa applications.

Guidance and coordination with parents and teachers.

5.4 If a visa is refused:

Participants may apply for a second visa independently, at their own cost.

They may transfer to the next available competition without extra charges, except for a new visa application.

#### 6. Participant Responsibilities:

6.1 Participants must provide valid travel documents.

6.2 Participants must follow the itinerary and attend all scheduled competition activities.

6.3 Any additional personal expenses outside of the package are the participant's responsibility.

6.4 Participants are accountable for any actions taken without notifying Volcano Marketing.

6.5 If a participant supervises 10 or more students, Volcano Marketing covers their expenses.

6.6 If there are fewer than 10 students, the supervising participant's expenses will be divided among the parents.

## 7. Communication Guidelines:

7.1 Participants must communicate respectfully with teachers, partners, and company representatives.

7.2 Disrespectful behaviour may result in registration cancellation without a refund.

## 8. Timeliness of Actions:

8.1 Participants are responsible for submitting payments, documents, and other requirements on time.

8.2 Volcano Marketing is not responsible for consequences due to delays from participants.

8.3 Late actions may lead to additional charges, processing delays, or package cancellation without a refund.

## 9. Force Majeure:

9.1 Volcano Marketing is not liable for disruptions caused by unforeseen circumstances such as natural disasters, war, or political instability.

9.2 Alternative arrangements will be explored where possible.

## 10. Confidentiality:

10.1 Both parties agree to maintain the confidentiality of participant data, financial information, and business details.

10.2 Personal data use will comply with relevant privacy laws.

10.3 Photos and videos taken during the trip may be used for promotional purposes unless participants opt out in writing.

#### 11. Governing Law and Dispute Resolution:

11.1 This agreement is governed by the laws of the United Kingdom.

11.2 Disputes will be settled through arbitration as per the rules of the London Court of International Arbitration (LCIA).

#### 12. Amendments:

12.1 Any changes to this agreement must be in writing and signed by both parties.

#### 13. Entire Agreement:

13.1 This agreement constitutes the entire understanding between the parties and supersedes any prior agreements.

#### 14. Indemnification:

14.1 Participants agree to indemnify Volcano Marketing against claims arising from breaches of this agreement.

#### 15. Termination:

15.1 Volcano Marketing reserves the right to terminate this agreement if a participant fails to comply with the terms. Termination does not exempt the participant from previous financial obligations.